**BUSINESS CASE ISSUE DETAILS**

**Issue Type:** Team cooperation  
**Date Raised:** 25th October 2023   
**Issue raised by:** Akubueze Chinonyerem

**Issue description:**

During this period, we encountered challenges in coordinating the Group members, due to ineffective communication and they did not adhere to the task requirements. Nevertheless, we resolved the issue by assigning tasks to sub-groups consisting of more than one person.

**Impact Analysis:** The issue of non-compliance and communication negatively affected the report delivery due to non-compliance. However, we have identified and resolved the issue.

**Recommendation**:

We recommend that the team leader subdivide the tasks and assign them to multiple people to enable them to work collaboratively.

**ACTION TAKEN:**

During the BA meeting, I called for the effective participation of all members with the help of the BSA and BA lead.

**Decision:**

Sub-grouping and assigning tasks to the sub-group.

**Decision Date:** 31st October 2023.